



**STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
COLLECTION SERVICE BOARD
500 JAMES ROBERTSON PARKWAY
2ND FLOOR, DAVY CROCKETT TOWER
NASHVILLE, TENNESSEE 37243
615-253-1179 (FAX)
615-741-1741**

**Tuesday, September 4, 2007
9:30 A.M. (Central Time)
Room 640 Davy Crockett Tower**

MEETING AGENDA

- I. Call to order- *Bart Howard, Chairman*
 - Roll Call
 - Announcements
- II. Agenda- Review/Adopt
- III. Minutes from July 10, 2007 meeting- Review/Approve
- IV. Informal Conference with Sherry Thomas
- V. Legal Report- *Bethany Heuer, Staff Attorney*
- VI. Administrative Issues- Don Trotter, Administrative Director
 - [Ex A] Open complaint report
- VII. Application Review- *Collection Service Board Members*
- VIII. New Business/Unfinished Business
 - Unlicensed Collection Agency in Brentwood
 - OSI bankruptcy question
 - Meeting dates for 2008
- VIII. Adjourn